

Taxi Fare Review

SURVEY RESPONSE REPORT

15 February 2022 - 08 March 2022

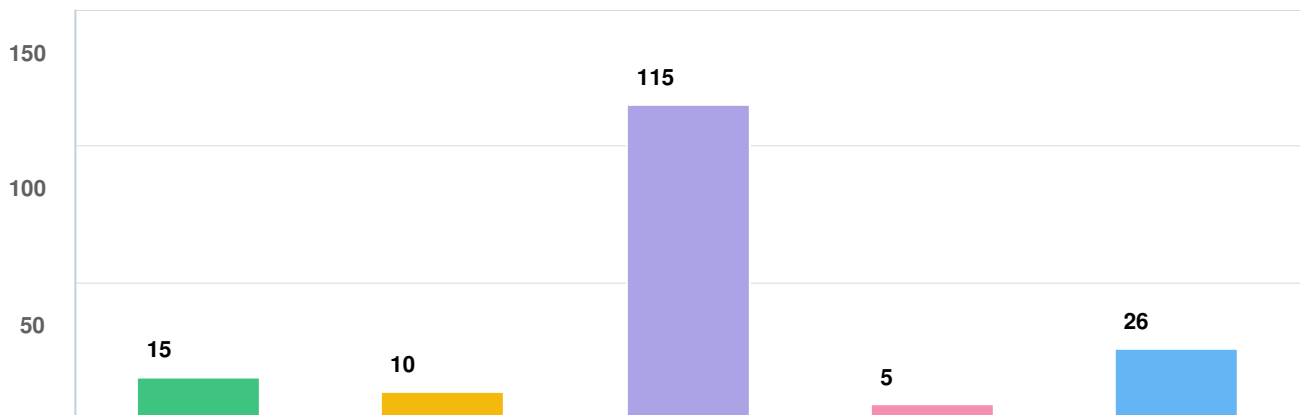
PROJECT NAME:

When is a fare fair?



SURVEY QUESTIONS

Q1 Which of these best describes you?

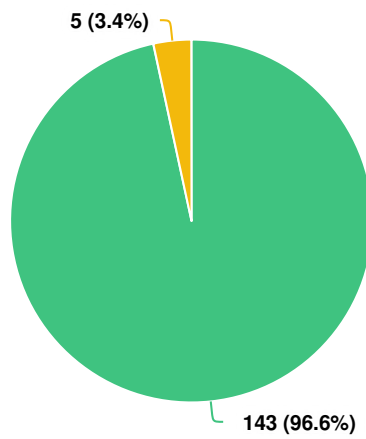


Question options

- Hackney Carriage licence holder only
- Private Hire licence holder only
- Dual Licence holder
- Operator
- Driver / Operator

Mandatory Question (149 response(s))
Question type: Checkbox Question

Q3 Do you want to increase the current tariff at this time?

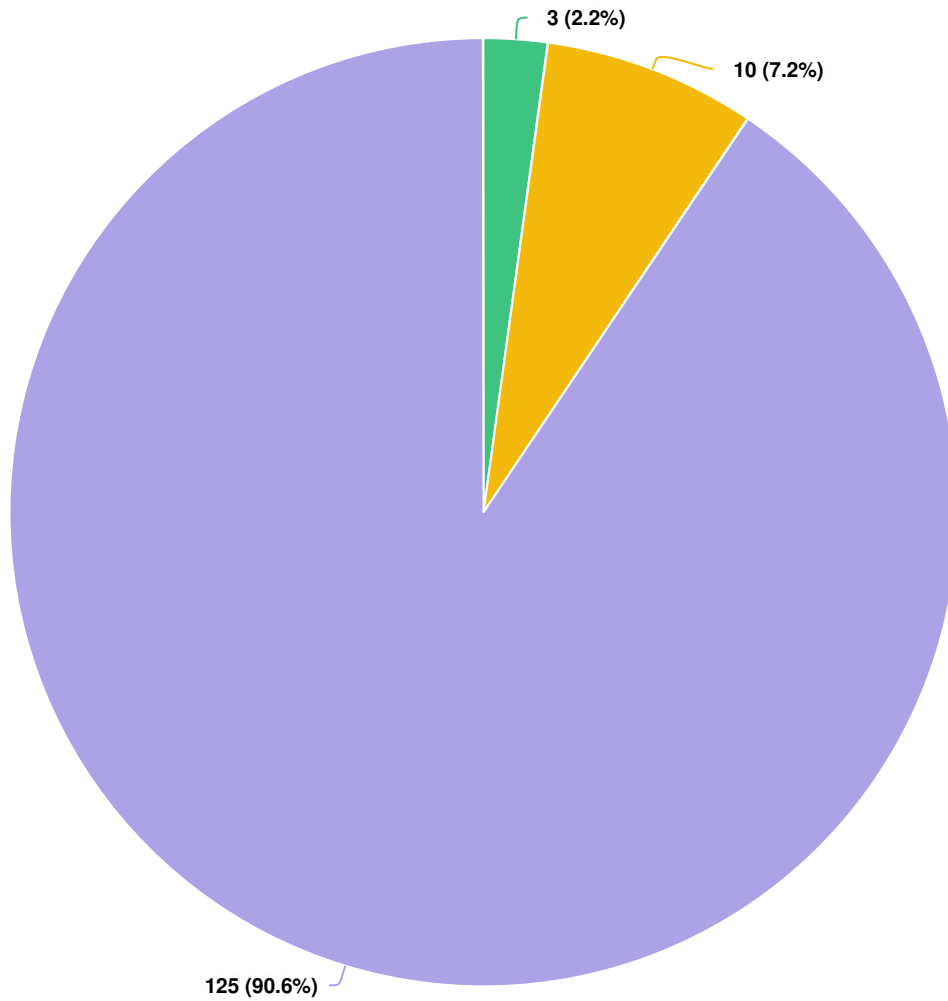


Question options

- Yes
- No

Optional question (148 response(s), 1 skipped)
Question type: Dropdown Question

Q4 | If yes please select from the drop down list below which of the following should we increase

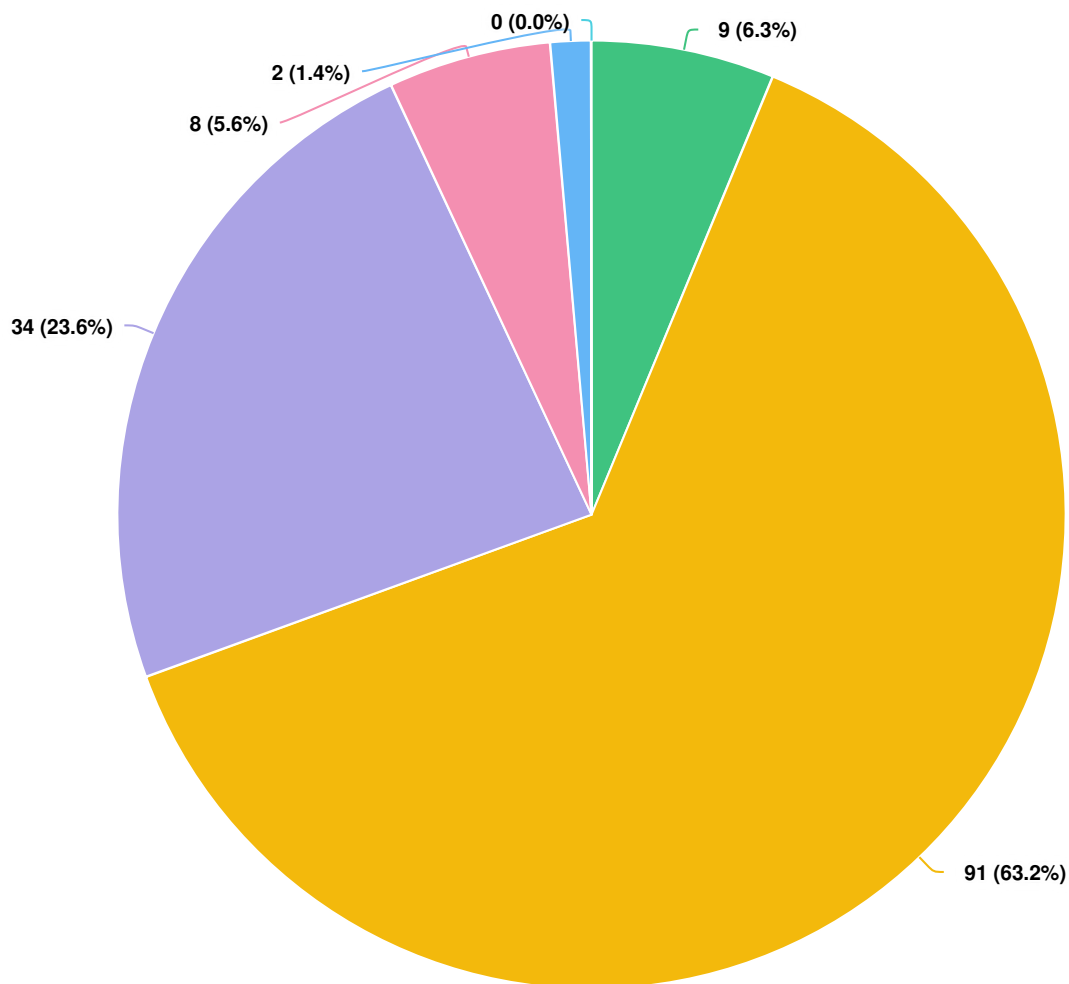


Question options

- Flag fall only
- Rolling Rate only
- Flag fall and rolling rate

Optional question (138 response(s), 11 skipped)
Question type: Dropdown Question

Q5 How often should there be a review of the of tariffs?

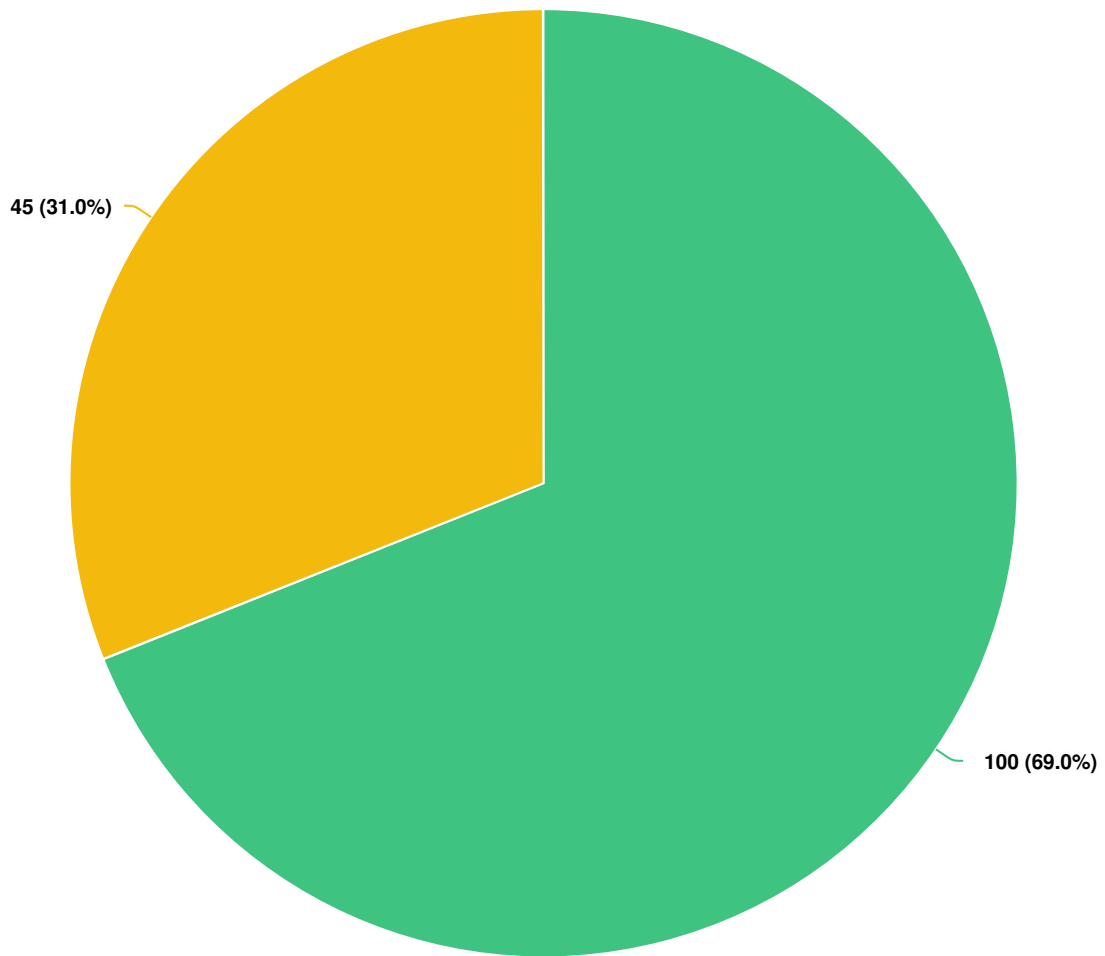


Question options

- When there is a request for a review from the trade
- Annually
- Every 2 Years
- Every 3 Years
- Every 4 Years
- Every 5 Years

Optional question (144 response(s), 5 skipped)
Question type: Dropdown Question

Q6 Are you happy for RPI (Retail Price index/ Inflation) to be used as the approved method for future tariff increases?

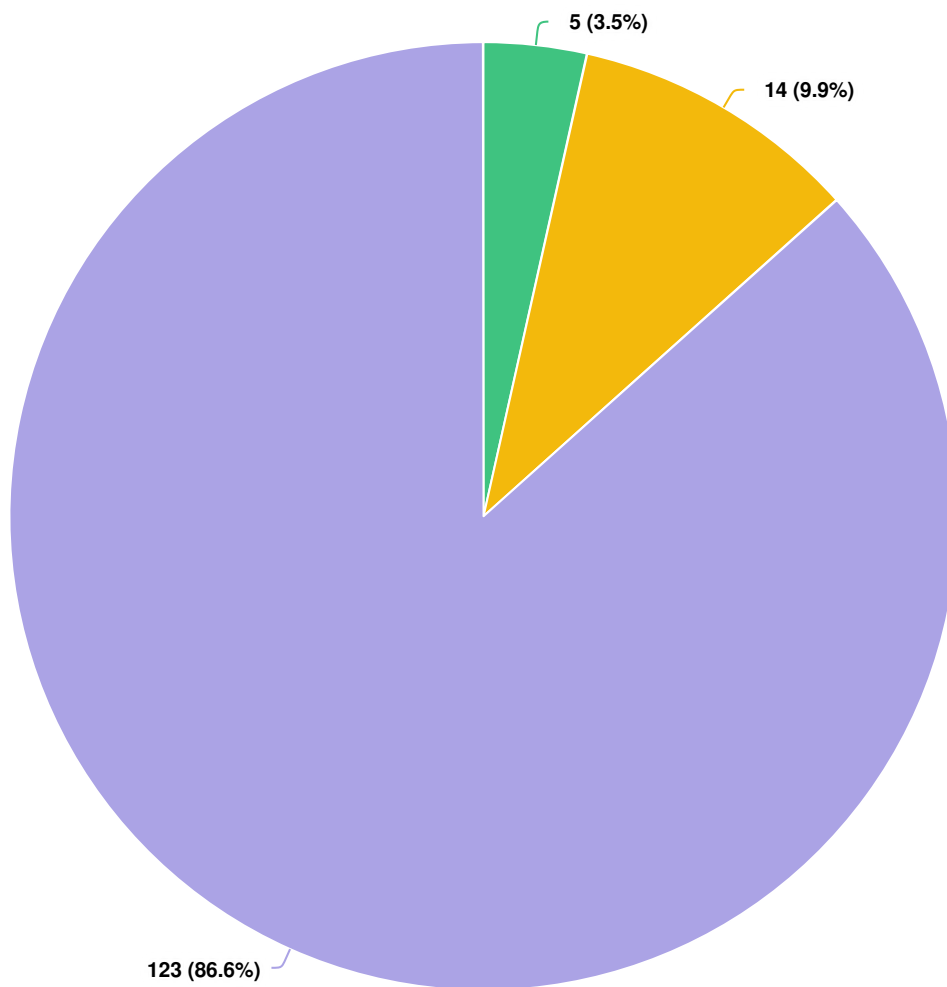


Question options

- Yes
- No

Optional question (145 response(s), 4 skipped)
Question type: Dropdown Question

Q7 Please select from the drop down list below which of the options this should be applied to

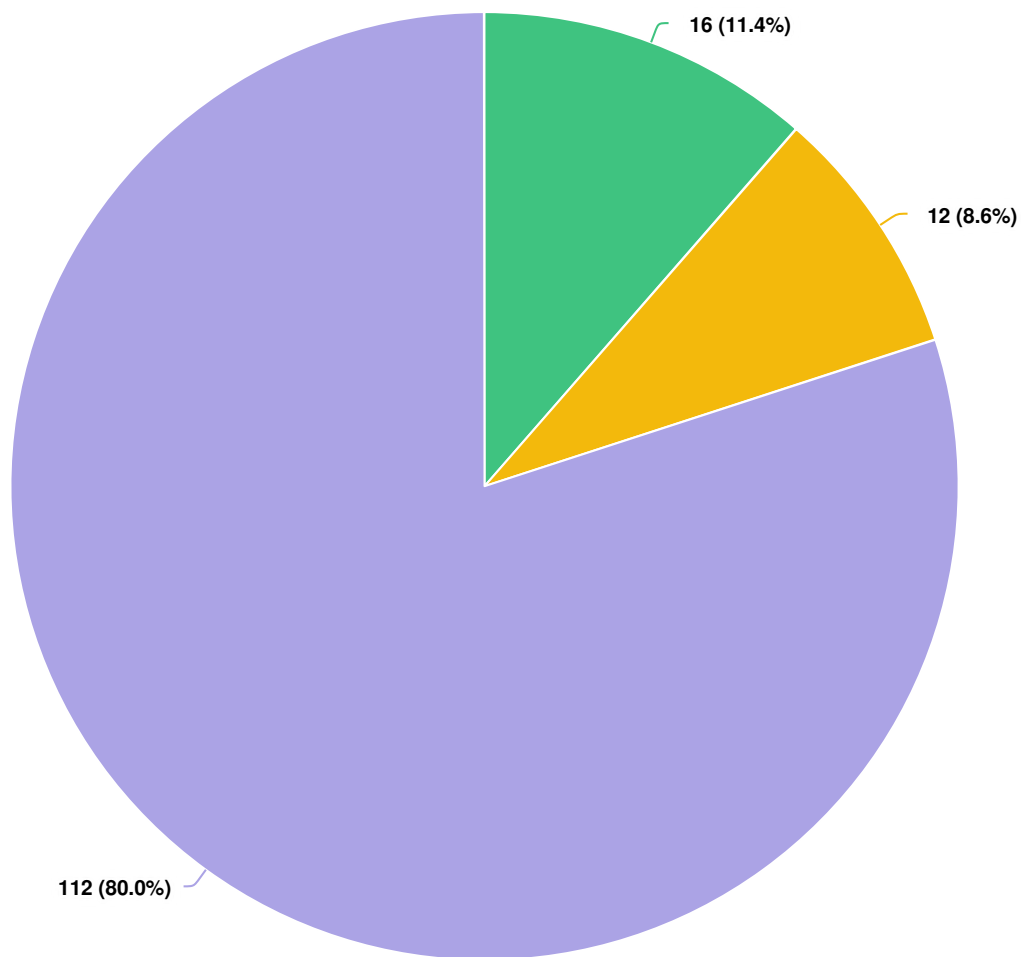


Question options

- Flag fall only
- Rolling Rate only
- Flag fall and rolling rate

*Optional question (142 response(s), 7 skipped)
Question type: Dropdown Question*

Q8 If RPI is applied should it be applied at:

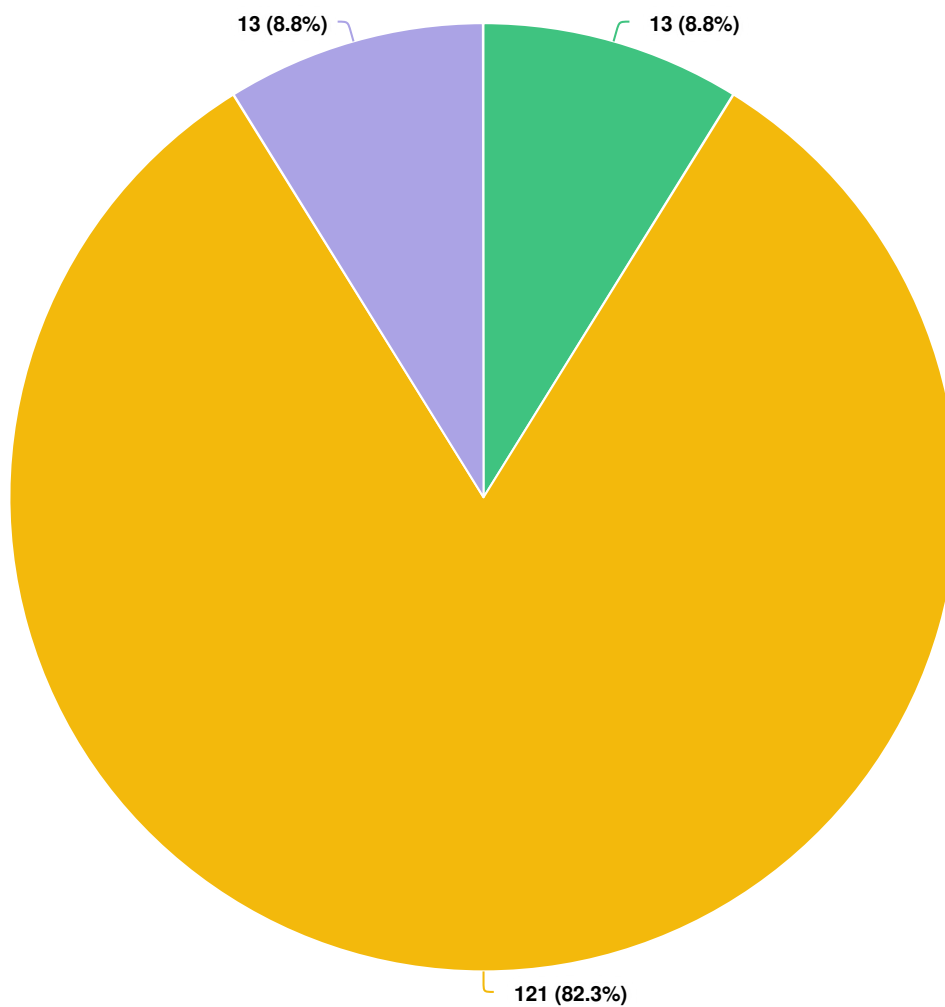


Question options

- The amount it calculates to
- Rounded up to the nearest 5p
- Rounded up to the nearest 10p

Optional question (140 response(s), 9 skipped)
Question type: Dropdown Question

Q9 Please select which of the following tariffs you would like to see applied this year - April 22 to March 23 Option 1: Licensing Committee recommended - to apply 50pence onto the flag fall and 10p uplift on waiting times but not to adjust rolling ...

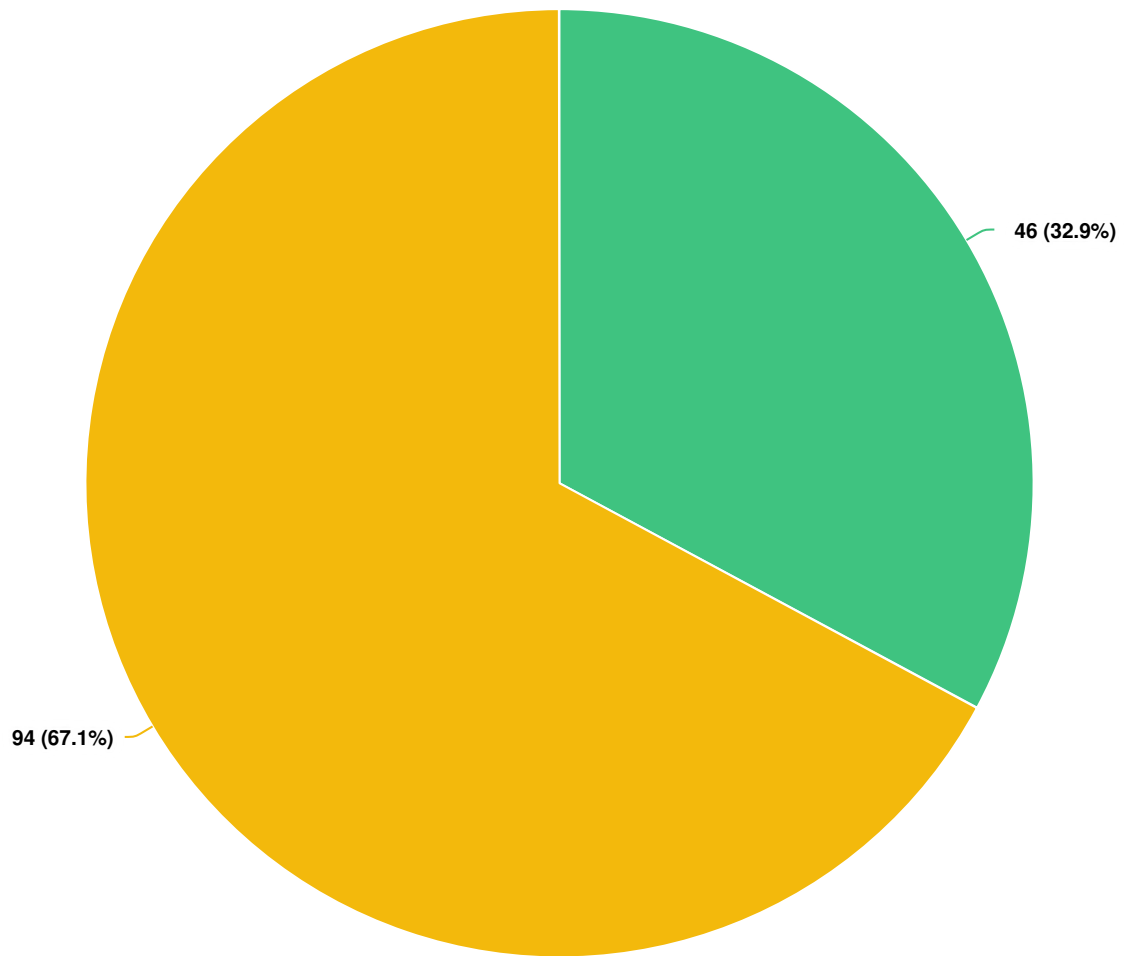


Question options

- Option 1
- Option 2
- Option 3

Optional question (147 response(s), 2 skipped)
Question type: Dropdown Question

Q10 | Would you like to join the council and other drivers/ operators at a local meeting to discuss this matter further?

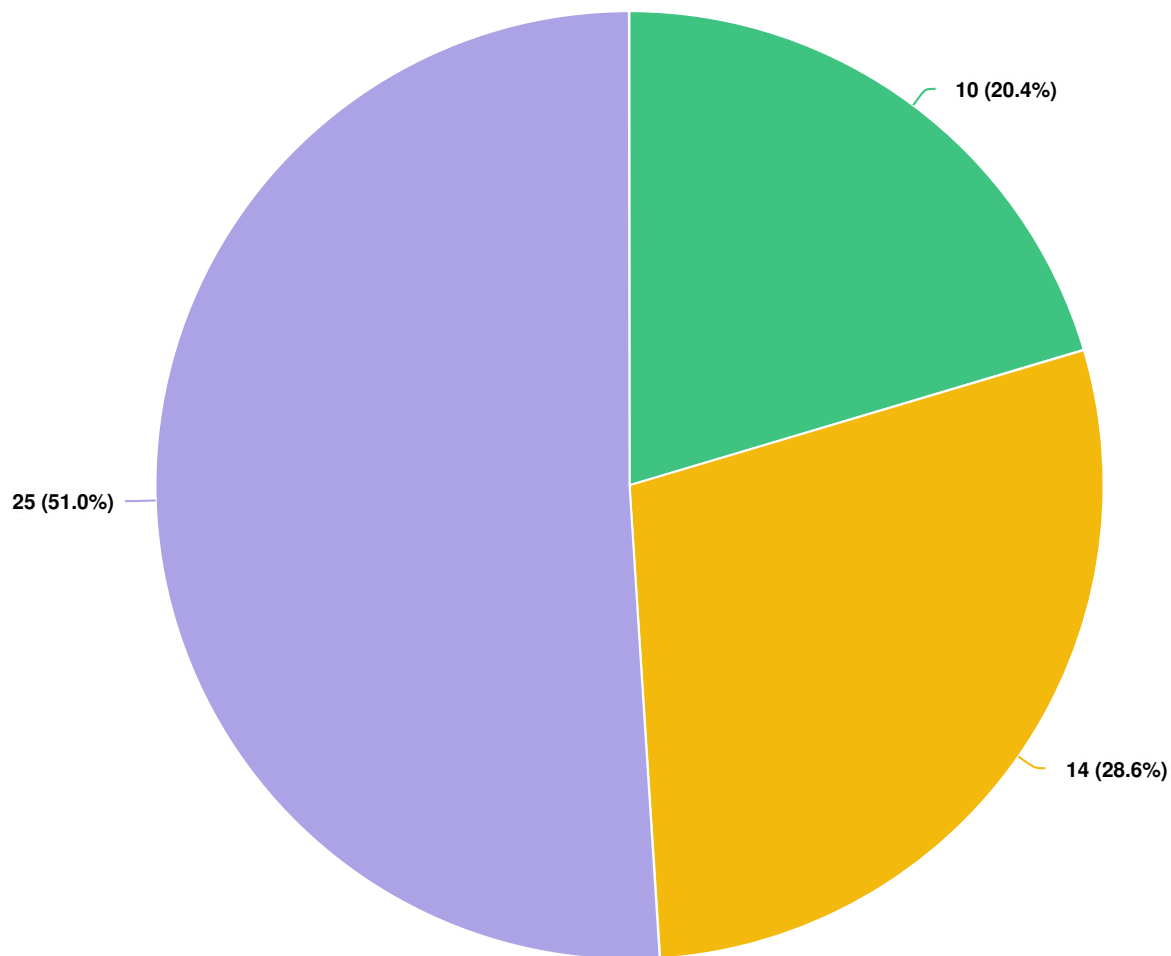


Question options

- Yes
- No

Optional question (140 response(s), 9 skipped)
Question type: Dropdown Question

Q12 | If you have answered yes to question 10 please indicate which part of the day would be best for you (meetings will take place Monday - Friday)

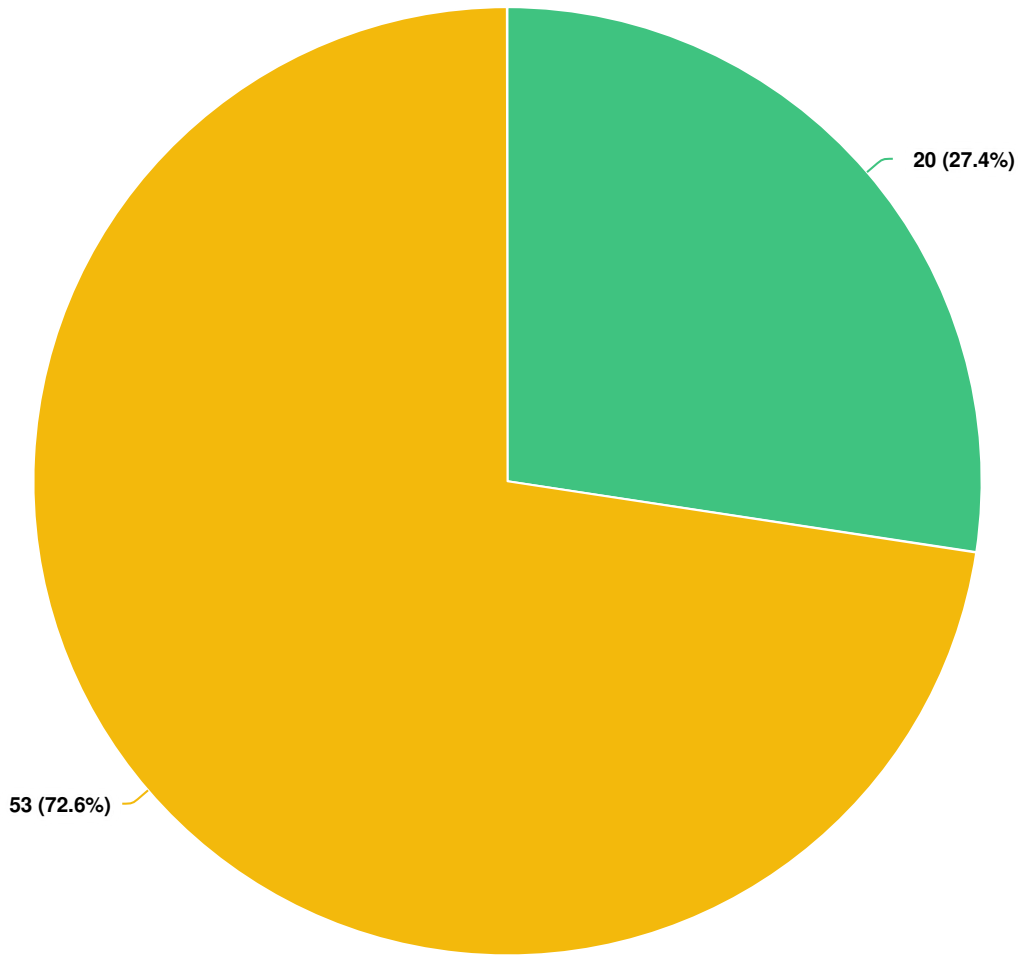


Question options

- Morning
- Afternoon
- Evening

*Optional question (49 response(s), 100 skipped)
Question type: Dropdown Question*

Q13 | Would it help if we arranged the meeting over Zoom or Teams (video conferencing style meeting)

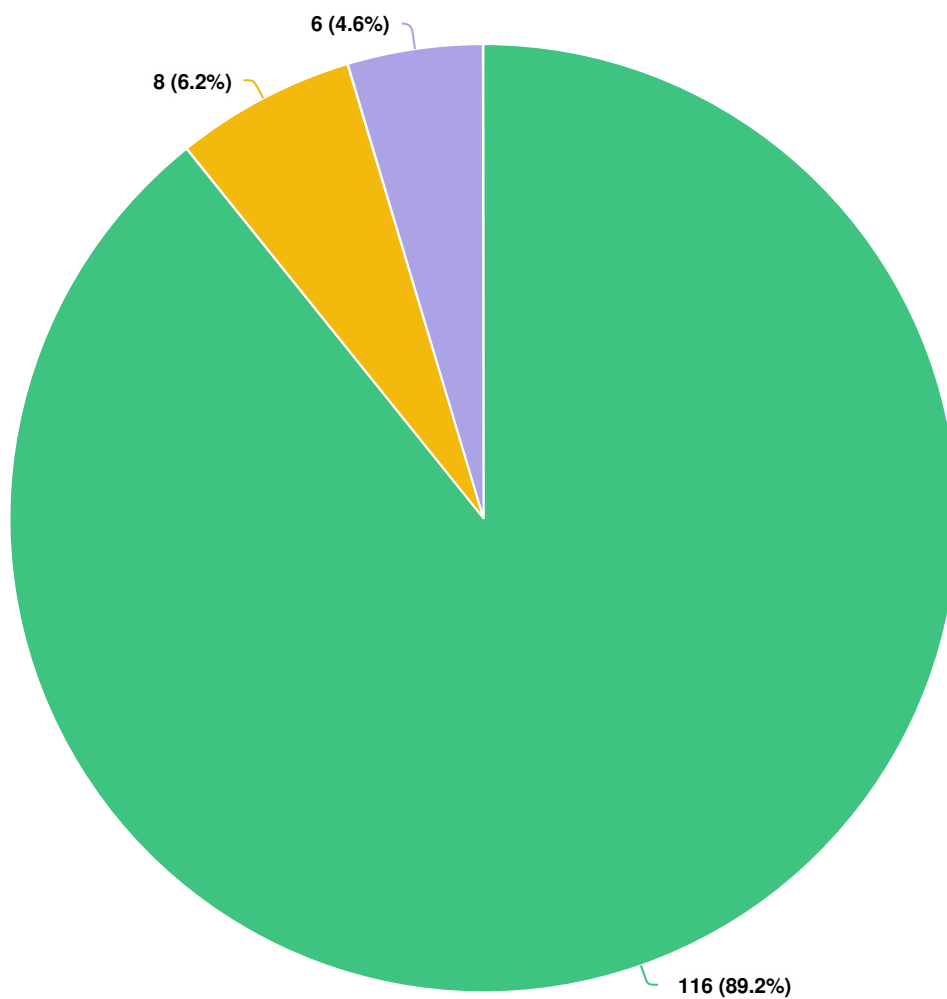


Question options

- Yes
- No

Optional question (73 response(s), 76 skipped)
Question type: Dropdown Question

Q14 What is the best way to contact you in the future?



Question options

- E-mail
- Text
- Letter

*Optional question (130 response(s), 19 skipped)
Question type: Dropdown Question*